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DOCKET NO.: 3800-004-27

ASSISTANT COMMISSIONER FOR PATENTS  
PO BOX 1450  
ALEXANDRIA, VA 22313-1450

Re: Serial No.: 09/576,896  
Applicant(s): JASON B. THOMAS, ET AL.  
Filing Date: MAY 23, 2000  
For: SYSTEM, METHOD AND COMPUTER PROGRAM  
PRODUCT FOR DEVELOPING AND INTERPRETING E-  
COMMERCE METRICS  
Group Art Unit: 2155  
Examiner: OANH L. DUONG

SIR:

Attached hereto for filing are the following papers:

AMENDMENT

Our check in the amount of \$ -0- is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R. 1.136 for any necessary extension of time to make the filing of the attached documents timely, please charge or credit the difference to Deposit Account No. 50-1442. Further, if these papers are not considered timely filed, then a request is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

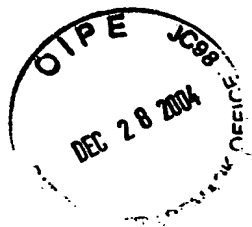
Respectfully submitted,

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DOCKET NO. 3800-004-27



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE APPLICATION OF: Jason B. THOMAS, et al.

ART UNIT: 2155

SERIAL NO.: 09/576,896

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FILING DATE: May 23, 2000

FOR: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR  
DEVELOPING AND INTERPRETING E-COMMERCE METRICS

**AMENDMENT**

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SIR:

Responsive to the outstanding Office Action dated September 28, 2004, entry of the  
following amendments is respectfully requested.